

UGC Grievance Redressal Portal for Students

The Online Student's Grievance Redressal System is a new initiative taken by the University Grants Commission that facilitates the students/complainants to lodge his or her grievance, send reminder and view status of action taken with regard to their grievance(s). The basic aim of the portal is to ensure transparency in admissions, prevent unfair practices in higher educational institutions and provide a mechanism for redressal of their grievances.

The system also facilitates the Universities to search and browse grievances lodged against their university and post action taken against the complaints on the portal as well as contact the complainant directly through e-mail, phone or by post. Therefore, each University has to appoint a Nodal Officer to constantly monitor the student grievances logged into the portal with a Username and Password. The Nodal Officer may send email to sgportalugc@gmail.com for getting username.

Nodal Officer of the GLS University: _____